## 7/9/2013

1. How satisfied are you with the Thomas Memorial Library?

2. Are the current hours convenient for you? If not, is the library open late enough?

Early enough? Open long enough on weekends?

- 3. How important is it to you that we have a public library in Cape Elizabeth?
- 4. What is the most important role of the library?
  - Supporting children's education and development? Being a resource available to the whole community? Providing reading material/books and other literature? Access to information/a resource center? Serving as a community gathering place? Keeping current (computers, new information, etc.)? Other? (Please be specific)
- 5. How important is it for the library to be a center for the community?
- 6. Do you believe the resources for the library are adequate?

7. Do you believe the library has the space it needs to fulfill its mission to the Town? If not, should it be larger? Smaller?

8. Do you believe the library needs more space to accommodate community group meetings?

9. Do you believe libraries are as important as they once were?

- 10. Do you currently use the library?
- 11. Do other members of your household use the library?
- 12. If yes to 10 or 11, how often to you or someone in your household use the library?
- 13. If yes to 10 or 11, what do you do at the library?

Borrow books? Research? Borrow videso/DVD's Story time programs Read newspapers Attend events/programs Use computers Other? (Please be specific)

## 14. How do you find what's available at the library?

Visit the library

Online

Newspaper

Word of mouth

Flyers

Don't find out or don't know.

- 15. Do you find that you're using the TML more or less often than a year ago?
  - More
  - Less

Same

Don't know

16. Why or why not?

Lifestyle change? Economic reasons Programs for kids More aware of library and resources Use media/computers

- 17. Any programs or services that would increase your usage? Authors/speakers/programs More videos/CD's/DVD's Expanded books on tape/CD's Expanded selection of books More/Enhanced children's programs Meeting space/community room Other
- 18. How important is it to have a library that's ADA compliant? That maximizes staff efficiency? That is energy efficient? That uses latest technology?
- 19. What organizations to you donate to?
- 20. What are the most important factors in your charitable giving decision making?
- 21. Do you know where the TML receives funding from? Town? Individual donations? State? Federal? Events? Foundation?
- 22. Have you made a financial donation to the library?
- 23. How likely are you to make a future donation to the library?
- 24. Would you want your donation ear-marked to a specific use?
- 25. Do you support a library renovation? Expansion? New building?

26. If yes, do you support enhanced children's facilities? Technology upgrades? On-line services? Off-site access/Minerva? More public workstations? Improved meeting room facilities? Self-checkout? Other?

27. Gender?

Age? Children? How long lived in Cape? Have internet access? What level of education do you have? Household income?